# Christine S. Rausch, MD, FACMS William F. Schleicher, MS, MD

Gaskins Professional Office Park 2510 Gaskins Road Henrico VA 23238 804.282.4940 PHONE 804.282.4941 FAX www.mohsvirginia.com

# **Demographic Sheet**

Required information for Registration and your Electronic Medical Record

Last Name:	First Name:	
Sex: [ ] Male [ ] Female Date of Birth:		
Mailing Address:		
Home Phone:		
Cell Phone:	_ [ ] None En	nail: [ ] No Ei
Contact Preference: [ ] Home Phone	[ ] Cell Phone [ ] W	ork Phone [ ] Home Address
Race: [ ] dec	lined Ethnicity:	[ ] declined
Primary Language: [ ] English [ ] Spa	anish [ ] Other	
Marital Status: [ ] Single [ ] Ma	rried [ ] Separated [ ] Di	vorced [ ] Widowed [ ] Partner
How did you hear about us?		
GUARDIAN: Do you have a Guardian? [ ] Yes	[ ] No If yes, please provid	e name below.
Last Name:	First Name:	Middle Initial: Suffix:
EMERGENCY CONTACT:		
Last Name:	First Name:	Middle Initial: Suffix:
Relationship: Pho	one:[	] Home Phone [ ] Cell Phone [ ] Work Ph
GUARANTOR: PARENT OR RESPONSIBLE PART	Y (if different from patient)	
Last Name:	First Name:	Middle Initial: Suffix:
Mailing Address:	City:	State: Zip Code:
Guarantor SS#:	Relationship to Patie	nt:
Employer:	Occupation:	
Phone:	[ ] Home Phone	[ ] Cell Phone [ ] Work Phone
Email	[ ] No Email	Date of Birth:
PRIMARY CARE PROVIDER:	Office Pl	none Number:
First Name: Last Name:	[ ] M.C	D. [ ] D.O. [ ] PA-C [ ] N.P. [ ] Other
REFERRING PROVIDER:	Office PI	none Number:
First Name: Last Name:	[ ] M.C	D. [ ] D.O. [ ] PA-C [ ] N.P. [ ] Other
INSURANCE INFO: Please present insurance care	d and driver's license during chec	k in. Complete <i>only</i> if you're <i>not</i> the policy hold
Primary Insurance:	Secondary Insu	rance:
Name of Insured:	Name of Insure	d:
SS # Date of Birth	SS #	Date of Birth
Relationship to policy holder	Relationship to	policy holder

# Christine S. Rausch, MD, FACMS William F. Schleicher, MS, MD

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# HIPAA Omnibus Notice of Privacy Practices | Effective Date: April 1, 2015 | Revised: July 25, 2019

This notice describes how medical information about you may be used and/or disclosed and how you can get access to this information. Please review it carefully.

This Notice of Privacy Practices is NOT an authorization. It describes how we, our Business Associates, and their subcontractors may use and disclose your Protected Health Information to carry out treatment, payment, or health care operations, and for other purposes that are permitted or required by law. It also describes your rights to access and control your Protected Health Information (PHI). "PHI" is information that identifies you individually, including demographic information that relates your past, present, or future physical or mental health condition and related health care services.

## 1. USES AND DISCLOSURES OF YOUR PHI We may use and disclose your PHI in the following situations:

**Treatment:** We may use or disclose your PHI to provide medical treatment and/or services in order to manage and coordinate your medical care. For example, we may share your medical information with other physicians and health care providers, DME vendors, surgery centers, hospitals, rehabilitation therapists, home health providers, laboratories, nurse case managers, worker's compensation adjusters, etc. to ensure that the medical provider has the necessary medical information to diagnose and provide treatment to you.

**Payment:** Your PHI will be used to obtain payment for your health care services. For example, we will provide your health care plan with the information it requires prior to paying us for the services we have provided to you. This use and disclosure may also include certain activities that your health plan requires prior to approving a service, such as determining benefits eligibility and prior authorization, etc.

Health Care Operations: We may use and disclose your PHI to manage, operate, and support the business activities of our practice. These activities include, but are not limited to, quality assessment, employee review, licensing, fundraising, and conducting or arranging for other business activities. In addition, we may use a sign-in sheet at the registration desk where you will be asked to sign your name. We may also call you by name in the waiting room when your physician is ready to see you. We may use or disclose your PHI, as necessary, to contact you to remind you of your appointment, and inform you about treatment alternatives or other health-related benefits and services that may be of interest to you.

Minors: PHI of minors will be disclosed to their parents or legal guardians, unless prohibited by law.

Required by Law: We will use or disclose your PHI when required to do so by local, state, federal, and international law.

**Abuse, Neglect, and Domestic Violence:** Your PHI will be disclosed to the appropriate government agency if there is belief that a patient has been or is currently the victim of abuse, neglect, or domestic violence and the patient agrees or it is required by law to do so. In addition, your information may also be disclosed when necessary to prevent a serious threat to your health or safety or the health and safety of others to someone who may be able to help prevent the threat.

Judicial and Administrative Proceedings: As sometimes required by law, we may disclose your PHI for the purpose of litigation to include: disputes and lawsuits; in response to a court or administrative order; response to a subpoena; request for discovery; or other legal processes. However, disclosure will only be made if efforts have been made to inform you of the request or obtain an order protecting the information requested. Your information may also be disclosed if required for our legal defense in the event of a lawsuit.

Law Enforcement: We'll disclose your PHI for law enforcement purposes when all applicable legal requirements have been met. This includes, but is not limited to, law enforcement due to identifying or locating a suspect, fugitive, material witness or missing person, complying with a court order or warrant, and grand jury subpoena.

Coroners/Medical Examiners: We disclose PHI to coroners/medical examiners to assist in fulfilling their work responsibilities and investigations.

**Public Health:** Your PHI may be disclosed and may be required by law to be disclosed for public health risks. This includes: reports to the Food and Drug Administration (FDA) for the purpose of quality and safety of an FDA-regulated product or activity; to prevent or control disease; report births and deaths; report child abuse and/or neglect; reporting of reactions to medications or problems with health products; notification of recalls of products; reporting a person who may have been exposed to a disease or may be at risk of contracting and/or spreading a disease or condition.

Health Oversight Activities: We may disclose your PHI to a health oversight agency for audits, investigations, inspections, licensures & other activities as authorized by law.

**Inmates:** If you are or become an inmate of a correctional facility or under the custody of the law, we may disclose PHI to the correctional facility if the disclosure is necessary for your institutional health care, to protect your health and safety, or to protect the health and safety of others within the correctional facility.

Military, National Security and other Specialized Government Functions: If you are in the military or involved in national security or intelligence, we may disclose your PHI to authorized officials

**Immunizations:** We will provide proof of immunizations to a school that requires a patient's immunization record prior to enrollment or admittance of a student in which you have informally agreed to the disclosure for yourself or on behalf of your legal dependent.

**Worker's Compensation:** We will disclose only the PHI necessary for Worker's Compensation in compliance with Worker's Compensation laws. This information may be reported to your employer and/or your employer's representative regarding an occupational injury or illness.

Practice Ownership Change: If our medical practice is sold, acquired, or merged with another entity, your PHI will become the property of the new owner. However, you will still have the right to request copies of your records and have copies transferred to another physician.

**Breach Notification Purposes:** If for any reason there is an unsecured breach of your PHI, we'll utilize the contact information you have provided us to notify you of the breach, as required by law. In addition, your PHI may be disclosed as a part of the breach notification and reporting process.

**Research:** Your PHI may be disclosed to researchers for the purpose of conducting research when the research has been approved by an Institutional Review or Privacy Board and in compliance with law governing research.

**Business Associates:** We may disclose your PHI to our business associates who provide us with services necessary to operate and function as a medical practice. We will only provide the minimum information necessary for the associate(s) to perform their functions as it relates to our business operations. For example, we may use a separate company to process our billing services that require access to a limited amount of your health information. Please know and understand that all of our business associates are obligated to comply with the same HIPAA privacy and security rules in which we are obligated. Additionally, all of our business associates are under contract with us and committed to protect the privacy and security of your PHI.

#### 2. USES AND DISCLOSURES IN WHICH YOU HAVE THE RIGHT TO OBJECT AND OPT OUT

Communication with family and/or individuals involved in your care or payment of your care: Unless you object, disclosure of your PHI may be made to a family member, friend, or other individual involved in your care or payment of your care in which you have identified.

**Disaster:** In the event of a disaster, your PHI may be disclosed to disaster relief organizations to coordinate your care and/or to notify family members or friends of your location and condition. Whenever possible, we will provide you with an opportunity to agree or object.

**Fundraising:** As necessary, we may disclose your PHI to contact you regarding fundraising events and efforts. You have the right to object or opt out of these types of communications. Please let our office know if you would NOT like to receive such communications.

**3. USES AND DISCLOSURES THAT REQUIRE YOUR WRITTEN AUTHORIZATION** We will not disclose or use your PHI in the situations listed below without first obtaining written authorization to do so. In addition to the uses and disclosures listed below, other uses not covered in this Notice will be made only with your written authorization. If you provide us with authorization, you may revoke it at any time by submitting a request in writing:

Disclosure of Psychotherapy Notes: Unless we obtain your written authorization, in most circumstances we will not disclose your psychotherapy notes. Some circumstances in which we will disclose your psychotherapy notes include the following: for your continued treatment; training of medical students and staff; to defend ourselves during litigation; if the law requires; health oversight activities regarding your psychotherapist; to avert a serious or imminent threat to yourself or others; and to the coroner or medical examiner upon your death.

Disclosures for marketing purposes and sale of your PHI.

4. PROTECTED HEALTH INFORMATION (PHI) & YOUR RIGHTS The following are statements of your rights, subject to certain limitations, with respect to your PHI:

You have the right to inspect and copy your PHI (reasonable fees may apply): Pursuant to your written request, you have the right to inspect and copy your PHI in paper or electronic format. Under federal law, you may not inspect or copy the following types of records: psychotherapy notes, information compiled as it relates to civil, criminal, or administrative action or proceeding; information restricted by law; information related to medical research in which you have agreed to participate; information obtained under a promise of confidentiality; and information whose disclosure may result in harm or injury to yourself or others. We have up to 30 days to provide the PHI and may charge a fee for the associated costs.

You have a right to a summary or explanation of your PHI: You have the right to request only a summary of your PHI if you do not desire to obtain a copy of your entire record. You also have the option to request an explanation of the information when you request your entire record.

You have the right to obtain an electronic copy of medical records: You have the right to request an electronic copy of your medical record for yourself or to be sent to another individual or organization when your PHI is maintained in an electronic format. We'll make every attempt to provide the records in the format you request; however, in the case that the information is not readily accessible or producible in the format you request, we will provide the record in a standard electronic format or legible hard copy form.

Record requests may be subject to a reasonable, cost-based fee for the work required to transmit the electronic medical records.

You have the right to receive a notice of breach: In the event of a breach of your unsecured PHI, you have the right to be notified of such breach.

You have the right to request Amendments: At any time if you believe the PHI we have on file for you is inaccurate or incomplete, you may request that we amend the information. Your request for an amendment must be submitted in writing and detail what information is inaccurate and why. Please note that a request for an amendment does not necessarily indicate the information will be amended.

You have a right to receive an accounting of certain disclosures: You have the right to receive an accounting of disclosures of your PHI. An "accounting" being a list of the disclosures that we have made of your information. The request can be made for paper and/or electronic disclosures and will not include disclosures made for the purposes of: treatment; payment; health care operations; notification and communication with family and/or friends; and those required by law.

You have the right to request restrictions of your PHI: You have a right to restrict and/or limit the information we disclose to others, such as family members, friends, and individuals involved in your care or payment for your care. You also have the right to limit or restrict the information we use or disclose for treatment, payment, and/or health care operations. Your request must be submitted in writing and include the specific restriction requested, whom you want the restriction to apply, and why you would like to impose the restriction. Please note that our practice/your physician is not required to agree to your request for restriction with the exception of a restriction requested to not disclose information to your health plan for care and services in which you have paid in full out-of-pocket.

You have a right to request to receive confidential communications: You have a right to request confidential communications from us by alternative means or at an alternative location. For example, you may designate we send mail only to an address specified by you which may or may not be your home address. You may indicate we should only call you on your work phone or specify which telephone numbers we are allowed or not allowed to leave messages on. You do not have to disclose the reason for your request; however, you must submit a request with specific instructions in writing.

You have a right to receive a paper copy of this notice: Even if you have agreed to receive an electronic copy of this Privacy Notice, you have the right to request we provide it in paper form. You may make such a request at any time.

- **5. CHANGES TO THIS NOTICE** We reserve the right to change the terms of this notice, will notify you of such changes. We will also make copies available of our new notice if you wish to obtain one. We will not retaliate against you for filing a complaint.
- **6. COMPLAINTS** If you believe your privacy rights have been violated & you'd like to register a complaint, you may do so with us or the Secretary of the United States Department of Health & Human Services.

HIPAA Compliance Officer:

Mark Rausch, MD, HIPAA Compliance Officer Christine S. Rausch MD, PC

2510 Gaskins Road Henrico, VA 23238 | 804.282.4940 | info@mohsvirginia.com

US Department of Health & Human Services: www.hhs.gov/ocr/hipaa/

The Joint Commission: patientsafetyreport@jointcommission.org

Fax: 630-792-5636

### 7. ACKNOWLEDGMENT

I acknowledge that I have been given the opportunity to review the HIPAA Notice of Privacy Practices and that may ask to speak with the HIPAA Compliance Officer in person or by phone at the number listed above, should I have question or concerns regarding this document. I acknowledge that Christine S. Rausch, MD PC / Skin Surgery Center of Virginia, LLC will scan this document and destroy the original, and agree that the scanned document is the same as the original.

Phone: 202.619.0257

Signature of Patient or Responsible Party		Date	
Printed Name of Patient or Responsible Party		Relationship to Patient	

# **Acknowledgment of Receipt of Notice of Privacy Practices**

Our Notice of Privacy Practices (NPP) provides information about how Christine S. Rausch MD, PC / Skin Surgery Center of Virginia, LLC may use and disclose Protected Health Information (PHI). As specified in the NPP, Christine S. Rausch MD, PC / Skin Surgery Center of Virginia, LLC intends to use and disclose the minimum necessary PHI about you for treatment, payment or health care operation purposes. I understand that at any time I may ask questions to Christine S. Rausch MD, PC / Skin Surgery Center of Virginia, LLC if I do not understand any information contained in the NPP.

l,				the opportunity	to review the Notice of Pri	ivacy Practice for Christine
Rausch MD, PC / Skin Surgery Cer	nter of Virginia, LLC and	d I was offered a	nd;			
INITIAL	of the Notice of Privacy Pr	ractices (NPP)	INITIAL	l <b>declined</b> a per	sonal copy of the Notice of Pri	vacy Practices (NPP)
I,and Physician Ownership and I wa	as offered and;		, have had	the opportunity	to review the Patient Bill c	of Rights, Advance Directive
INITIAL Directive and Phy	of the Patient Bill of Right: sician Ownership	s, Advance	INITIAL		rsonal copy of the Patient Bill Physician Ownership	of Rights, Advance
As provided in our notice, the ter- copies are available at any time.	ms of our notice may c	change. If we cha	inge our notice	e, you may obtai	n a revised copy. This notic	e is posted in our office an
	Commu	nication of F	Protected I	Health Infor	mation	
For Biopsy and / or Medical	My preferred metho	d of contact is (p	olease choose	all that apply):		
Results:						
	Voice mail message at this phone number:					
Written letter to my mailing address on file:						
For Financial Information:  You may contact me at this phone number:  You may leave a message at the phone number listed above: [ ] Yes [ ] No					_	
Aut	horization Form	for Use & D	isclosure o	f Protected	Health Information	
It has been explained to me th below		nined that only in	nformation rel	evant to current	treatment will be disclosed	·
Name	Relat	ionship	In Person	By Phone	OK to leave Message	Phone Number
I acknowledge that Christine S. Ro	ausch MD PC / Skin Su	raery Center of V	/irainia IICwi	ill scan this docu	ment and destroy the origi	nal and garee that scanne
document is the same as the original		igery center of v	ngma, LLC W	n sean ems deca	ment and destroy the origin	ia, and agree that scanner
Signature of Patient or Responsib	le Party			Date		
Printed Name of Signature				Relationship to	o Patient	

# Christine S. Rausch, MD, FACMS William F. Schleicher, MS, MD

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# **Medical History Form**

Patient Name:		Date:			
Sex: [ ] Male [ ] Female	e Date of Birth:	Accompanied by:			
Consult requested by: [ ] [	Or	Referred by: [ ] Self [ ] Friend			
Reason for today's visit: [	] Mohs [ ] Skin Cancer Monitor	ing [ ] Suspicious Lesion [ ] (	Other		
History of today's problem(s	s) only: [ ] No problem toda	ay [ ] Problems today a	are listed below		
	Problem # 1	Problem # 2	Problem # 3		
Skin areas involved:					
How long present?					
Previously biopsied?					
Treatment? (When/Type):					
Check all that apply to today	y's problem(s): [ ] Not Appl	licable			
Associated Symptoms					
	gling [ ] Itching [ ] Scaly [ dness [ ]Other [ ] None	] Pain/sore/tender [ ] Burning			
Height	Weight				
Past Medical History (Check	k all that apply and add any other imp	oortant problems)			
[ ] None [	] High Blood Pressure [ ] Diabet	es [ ] Pregnant	[ ] Breastfeeding		
[ ] Heart Disease [	] HIV/AIDS [ ] Depres	ssion [ ] Anxiety Attacks	s [ ] Heart Valve Dysfunction		
	] Stroke [ ] Faints E				
	] Renal Failure [ ] Pacem				
[ ] Platelet dysfunction [	] Artificial Joint [ ] Blood	Transfusions [ ] Organ Transpla	ant [ ] Myelodysplastic Synd.		
[ ] Cancer [	[ ] Cancer [ ] Radiation Therapy [ ] Dementia [ ] High Cholesterol [ ] History of MRSA/Staph				
[ ] Abnormal Scarring/Keloi	ids [ ] Needs Antibiotics pri	ior to Dental Procedure [ ]	Implantable Neurological Device		
Do you have a pacemaker?	[ ] Yes [ ] No Do yo	ou have a <b>defibrillator?</b> [ ] Yes	[ ] No		
Previous Skin Cancer: [ ] No	o [ ] Yes, please list location, date	e and treatments:			
Other Major Illnesses, Surger	ries, Hospitalizations [ ] No [ ] \				
Family history of skin cancer	? [ ] None [ ] Basal (	Cell [ ] Squamous Cell	[ ] Melanoma		

What is	your occupation?	Is English your main language? [ ] Yes [ ] No
Do you	have any problems with r	nobility? [ ] No [ ] Yes
Do you	have religious, cultural, sp	oiritual practices that might affect how we treat you? [ ] No [ ] Yes
Do you	have any problems with y	our vision or hearing that might affect how we treat you? [ ] No [ ] Yes
Smokin	g/Tobacco Status (this inc	udes all forms of tobacco products)
	Current- Year started Former- Year started Type of tobacco product Never	Year stopped
Alcoho	<u>Status</u>	
How m	any times in the last year	nave you had 5 or more drinks in one sitting?
Flu Vac	<u>cine</u>	
	Previously immunized- d Not immunized	ate (include month and year)
<u>Pneum</u>	onia Vaccine	
	Previously immunized- d Not immunized	ate (include month and year)
		Patient Medication Information
Date: _	Name:	Date of Birth:
**Requ	uired Pharmacy Informati	on:
Pharm	acy Name:	Pharmacy Phone:
Are yo	u <b>allergic</b> to any medicati	ons?
[ ] N	o, I have no known allerg	ies to medication [ ] Yes, I have an allergy to the medication(s) listed below:
	Medication:	Medication:
	Medication:	Medication:
		Please list all medications that you are currently taking:
		Prescribed and Over the counter medications  Please include dosage and how often you take them
		ricuse include dosage and now often you take them
<u> </u>		

Updated- 5/8/2019-jle, 2/2020-jle



# **Financial Policy**

# **IDENTIFICATION REQUIREMENTS**

This Practice is committed to safeguarding your identity. Federal regulations require verification of your identity at each visit to verify the identity of anyone presenting medical insurance identification. To satisfy the federal requirements, your driver's license will be scanned into your electronic file. This allows us to verify your identity for future visits. Refusal to provide the required identification may delay or prevent your being seen by our physician.

### **ASSIGNMENT OF BENEFITS**

I request that payment of authorized Medicare or applicable private insurance benefits be paid directly to Christine S. Rausch, MD PC / Skin Surgery Center of Virginia, LLC, for services provided under their care.

### HEALTH INSURANCE ELIGIBILITY, POLICY UPDATES & NEW INSURANCE

It is your responsibility to keep us updated with your correct insurance information. If the insurance company you designate is incorrect, you will be responsible for payment of the visit. In your agreement with your insurance plan, you are responsible for any and all co-payments, deductibles, and coinsurances. It is your responsibility to understand your benefit plan. All prior balances must be paid prior to your visit. We DO NOT participate with all insurances. If we do not accept your insurance, and you wish to be seen at our office, you may elect to pay for services in accordance with the FINANCIAL RESPONSIBILITY listed below. It is important to note that any money paid on your self-pay account will not be applied to your insurance deductible. Failure to provide accurate insurance information, which causes denial of your services, may lead to dismissal from the Practice.

#### **REFERRALS & AUTHORIZATIONS**

I understand if my insurance company requires a referral, I am responsible for obtaining a referral prior to my visit. If I do not have a referral at the time of my scheduled appointment, I will be required to reschedule. It is also my responsibility to ascertain if a pre-authorization is required by my insurance company. The billing department will obtain the pre-authorization for me once notified. PLEASE NOTE: When calling your insurance company to find out if a pre-authorization is required for the MOHS procedure, you will want to tell them you are having the procedure done at Christine Rausch, MD, PC, NOT Skin Surgery Center of Virginia, LLC.

#### **BILLING INFORMATION**

When a surgery or procedure is performed in the Ambulatory Surgery Center (Skin Surgery Center of Virginia, LLC), you may receive TWO (2) SEPARATE BILLS; one (1) from the physician (Christine S. Rausch MD, PC) and one (1) from the Ambulatory Surgery Center. The physician's bill will include all services rendered in the office AND for the physician's treatment in the Ambulatory Surgery Center. The Ambulatory Surgery Center bill is the fee for the use of the Medicare-certified and Joint Commission accredited facility.

## **PATHOLOGY & LAB SERVICES**

Some services, such as blood work and tissue obtained from biopsies or surgical specimens, require an outside laboratory for processing and evaluation. Billing for these services will be directly handled by these outside laboratories. While we do attempt to route specimens to the proper lab based on your insurance, we cannot guarantee their participation. By signing, you are giving us permission to provide your insurance information to the lab on your behalf. It is your responsibility to provide accurate and correct insurance information.

### ABN (Advanced Beneficiary Notice)

The Federal Medicare program, administered through the Center for Medicare and Medicaid Services (CMS), does not cover many services they consider medically unnecessary or inappropriate. You're responsible for all fees related to these services. You'll be notified, and your signature will be required prior to receiving any potentially uncovered services. Supplemental or secondary insurance to Medicare will not cover services denied by Medicare. Please check with your insurance carrier prior to treatment if you're concerned about these issues.

#### MISSED & CANCELLED APPOINTMENTS

We require at least 48 business hours' notice if you must cancel an appointment. Failure to do so will result in the following cancellation fees: \$100.00 for surgical appointments and \$50.00 for office visits. The office is open Monday through Friday. Missed appointments will require a \$50 deposit prior to rescheduling.

#### LATE FOR APPOINTMENT

If you arrive 15 minutes late or more to your appointment, you will likely be asked to reschedule unless the physician's schedule can accommodate you.

This does not mean you will be seen immediately, but we will try to work you in between the other scheduled patients.

#### COSMETIC PROCEDURE

Patients are expected to pay in full at the time of service. All cosmetic procedure fee(s) will be collected in full at the time of service.

#### **COLLECTION OF CO-PAYS & DEDUCTIBLES**

Per your agreement with your insurance carrier, you are required to pay all applicable co-payments at the time of service. In addition, if you are insured with a high-deductible insurance plan and have not met your deductible, we may collect the contracted rate for services rendered at the time of service.

### **RETURNED CHECKS**

Checks are processed by a third-party vendor. The vendor will directly bill you \$35.00 for any check that is returned for insufficient funds.

#### FINANCIAL RESPONSIBILITY

I understand that Christine S. Rausch, MD PC / Skin Surgery Center of Virginia, LLC, as a courtesy, will file my insurance claims with insurance companies that the Practice participates with; however, I am ultimately responsible for the full payment of all charges. Should collection proceedings or other legal action become necessary to collect an overdue account, the patient or the patient's responsible party understands that Christine S. Rausch, MD PC / Skin Surgery Center of Virginia, LLC has the right to disclose to an outside collection agency all relevant personal and account information necessary to collect payment for service rendered. The patient, or the patient's responsible party, understands and agrees to pay all collection fees, including the total unpaid balance due, plus court costs and filing fees incurred by Christine S. Rausch, MD, PC / Skin Surgery Center of Virginia, LLC.

I understand and agree that should Christine S. Rausch, MD PC / Skin Surgery Center of Virginia, LLC, be awarded judgment relating to this agreement or any debt incurred thereof, I will pay a service charge of one and one-half percent (1 ½%) per month, eighteen (18%) per annum, beginning on the date of judgment.

All patient balances are billed immediately upon receipt of your insurance plan's Explanation of Benefits. Your remittance is due within ten business days of receipt of your bill. Payment plans are accepted for a six (6) month period, beginning on the first date of service with a balance. If previous arrangements have not been made with our billing department, any account balance outstanding longer than 90 days will be forwarded to a collection agency. Any patient account balance over 90 days past due that does not have a financial payment contract or a credit card on file will be turned over to an outside collection agency. This also includes any patient account balances that have defaulted from their financial payment contract.

# CONSENT FOR THE RELEASE OF MEDICAL RECORDS OR CANCER CLAIM FORMS

I authorize Christine S. Rausch, MD, PC / Skin Surgery Center of Virginia, LLC, to release necessary medical information to my insurance company, its agents, or any third-party payer in order for payable benefits for these services to be determined. Medical record requests are free for pages 1 – 50. If your request is greater than 50 pages, there will be a fee of \$0.25 per page up to a maximum of \$15.00. Third-party requests (i.e., attorney, life insurance, disability, etc.) will incur a retrieval fee, \$0.25 per page fee, and postage fee. A separate CONSENT FOR THE RELEASE OF MEDICAL RECORDS Form must be completed before your request can be processed.

If you would like the office to complete Cancer Claim Forms, there will be a flat administrative fee of \$10.00 per Cancer Claim Form.

All Records/Forms must be picked up or emailed; we do not mail them.

#### **CREDIT CARD PAYMENTS**

The Practice requires you to have a credit/debit card on file, along with a valid email address, at the time of check-in. We have partnered with Elavon, an electronic payment processor that encrypts and stores your information, providing the highest level of payment security and giving you the peace of mind that your payment for health care services will be handled securely, accurately, and on time. It protects your credit score by avoiding billing mistakes that can easily happen when billing and payments are handled using a manual process.

After your health insurance company processes your claim, you will receive an Explanation of Benefits, which is also sent to us. Your payment responsibility will be charged to your credit/debit card. If you feel an error has been made, call us, and we can stop processing the charge while we investigate. Refusal to put a card on file requires a \$1500 deposit for Mohs Surgery—a \$500 deposit for procedures, and a \$100 deposit for office visits (inclusive of co-pay).

On the day of surgery, a \$500 deposit will be collected from those patients with Medicare as their primary insurance, and no secondary insurance is available. Patients with no health insurance will be considered "self-pay,"; requiring a \$1500 deposit for Mohs Surgery, a \$500 deposit for procedures, and a \$150 deposit for office visits. We accept Visa, MasterCard, and Discover.

## **OVERPAYMENTS/REFUNDS**

Once ALL insurance payments have been received and it is deemed you have made an overpayment, we will refund the overpayment to you promptly. All credit balances less than \$5.00 (five dollars) can be donated to Access Now, a program administered by the Richmond Academy of Medicine that provides FREE medical care to qualified individuals in the Richmond area. Please indicate if you would like to donate your refund.

Yes, please DONATE my refund of \$5.00 or less to ACCESS NOW.  No, I do not wish to donate my refund of \$5.00 and would like the funds returned to me.			
I acknowledge that Christine S. Rausch, MD PC / Skin Surgery Ce original, and I agree that the scanned document is the same as the scanned document is			
Signature of Patient or Responsible Party	Date		
Printed Name of Signature	Relationship to Patient		



# William F. Schleicher, M.S., M.D.

Dr. Schleicher is a plastic and reconstructive surgeon with additional training in cosmetic surgery. He completed his undergraduate studies at the Virginia Polytechnic Institute and State University in Blacksburg, Virginia. He received his Master of Science degree in Physiology and his Doctor of Medicine degree from the Virginia Commonwealth University School of Medicine where he also completed his internship and residency training in plastic and reconstructive surgery. Dr. Schleicher completed his Fellowship in aesthetic surgery at the Cleveland Clinic in Cleveland, Ohio.

Dr. Schleicher received training in all aspects of aesthetic and reconstructive surgery including breast reconstruction, skin cancer reconstruction, hand surgery, and cosmetic surgery of the face, breast, and body.

Dr. Schleicher utilizes a patient-centered approach. His practice philosophy prioritizes quality over quantity and focuses on the efficient delivery of the highest-quality care. The patient experience is his primary focus and achieving superior surgical outcomes is his main objective.

To schedule a complimentary cosmetic surgery consultation, call 804.282.4940.

Skin Surgery Center of Virginia Gaskins Professional Office Park 2510 Gaskins Road Henrico, VA 23238 www.mohsvirginia.com

804.282.4940











William F. Schleicher, M.D.

Plastic & Reconstructive Surgeon



66 I'm very pleased with my care. Dr. Schleicher did an amazing job on my breast surgery. He has been so helpful and understanding during this time. I appreciate everything that he has done for me so far and all the help he has given me. 99

- MARCH 2020

Dr. Schleicher is very compassionate and caring, a great listener and addressed my concerns. It's always a pleasure to walk into his office. 99

— APRIL 2021

SKIN SURGERY CENTER



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All cosmetic surgery consultations are complimentary. Insurance co-pays, co-insurance and deductibles will apply for consultations and procedures submitted to your insurance company.



# **BODY**

**Abdominoplasty / Tummy Tuck:** Procedure firms and tightens the abdomen by removing excess skin and fat, tightening the underlying rectus abdominis (6-pack muscles), and hiding the scar under the underwear or bathing suit line.

**Brachioplasty:** The removal of excess upper arm skin is often performed after massive weight loss to improve the contour of the arms.

**Bra-Line Back Lift:** The removal of excess upper back skin is often performed after massive weight loss to improve the contour of the upper back.

**Thigh Lift:** The removal of excess skin in the thigh area to improve the contour of the thighs.

**Liposuction:** Most effective for removing unwanted fat collections that stubbornly persist despite diet and exercise to achieve optimal body contour.

## **BREAST**

**Augmentation:** Obtain a fuller appearance of the breast with the use of silicone or saline breast implants.

**Lift:** Obtain a younger, firmer appearance of the breast by tightening sagging breast skin and repositioning the nipple and areola.

**Gynecomastia / Male Breast Removal:** Obtain a chiseled chest contour by removing unwanted male breast tissue.

## **FACE**

**Brow Lift:** Restores youthful upper face appearance by smoothing forehead wrinkles and repositioning brows.

**Upper & Lower Blepharoplasty:** Eyelid surgery creates a rejuvenated, youthful eye appearance by removing excess skin on upper and lower lids, removing unwanted bulges, and restoring volume to hollow tired appearing eyes.

**Face Lift:** Return to a more youthful version of yourself by repositioning sagging facial structures, restoring volume where deficient, and removing excess skin; often performed in conjunction with a neck lift for optimal restoration of cosmetic facial balance.

**Neck Lift:** Achieve a more youthful neckline by removing excess skin and unwanted bulges and alleviating neck bands due to underlying platysma muscle.

**Otoplasty/Ear Shaping:** Reduce and reposition prominent ears; repair torn or stretched earlobes.

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**Breast Reconstruction:** Restore breast shape and volume through the use of implants or your own (autologous) tissue from the abdomen or back after mastectomy for breast cancer therapy.

**Breast Reduction:** Reduce back and neck pain, improve the breast balance and proportion by removing excess breast tissue and skin, reposition the nipple and areola.



**Skin Cancer:** Remove basal cell carcinoma and squamous cell carcinoma and reconstruct the resultant defect with an appreciation for optimal aesthetics and cosmetic results.

**Melanoma Surgery:** Remove this dangerous form of skin cancer and reconstruct the resultant defect with an appreciation for optimal aesthetics.

**Skin Lesion Removal:** Remove benign (non-cancerous) skin lesions because they are too big, bothersome, or uncomfortable.

**Ganglion Cyst Removal:** An outpatient procedure that removes benign unwanted fluid-filled sacs from herniated joint capsules, ligaments, or tendon sheaths on the fingers, hands, or wrists.